



COMPASS



COMPREHENSIVE
SUPPORT &
STABILIZATION



WORCESTER
SATELLITE OFFICE

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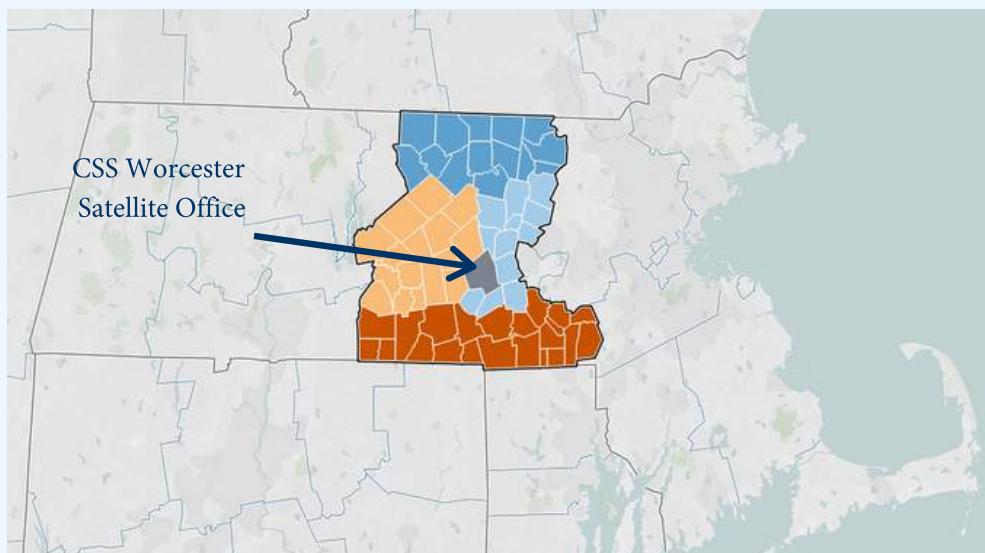
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CSS Worcester Coverage Area:

The CSS Worcester Satellite Office currently provides short-term support and stabilization for youth and families in need that are involved with the North Central, South Central, Worcester West, and Worcester East Department of Children and Families (DCF) offices.



Program Summary:

The Community Services program provides home-based, therapeutic support and stabilization for individuals and families in need throughout Massachusetts.

The Community Services program utilizes a trauma-oriented, strength-based approach to provide comprehensive services to individuals and families referred by the Department of Children and Families (DCF) or the Department of Developmental Services (DDS). The Community Services program incorporates three distinct sub-programs: Comprehensive Support and Stabilization (CSS), Developmental Services (DDS), and the EAST Project. COMPASS Family Specialists and Clinicians work to develop, support, and strengthen the skills that individuals and families need to provide a safe and supportive environment for themselves and their children.

The Community Services program is a service that is action-oriented and responsive to specific, well-defined goals in conjunction with the evolving needs of individuals and families. The program is not a prescribed service in which an individual or family needs to conform to a particular structure. Staff make contact with individuals and families as often as is requested or needed, when and where it is most convenient and constructive for the individual or family. Family Specialists and Clinicians conduct individual and family sessions to establish and/or enhance positive behaviors along with identifying and leveraging systemic strengths.

CORE COMPONENTS:

PERSONAL

Staff engage with individuals and families in therapeutic services across an array of settings to learn and apply appropriate and healthy ways to process their feelings, emotions, and situations.

Every referral that Community Services staff are assigned to has different needs; therefore, individualized and developmentally appropriate interventions are utilized. The number of staff assigned to each referral is based upon the unique needs of each situation.

RELATIONAL

Staff partner with individuals and families to identify and continue to develop healthy, supportive relationships at home and in society.

Community Services staff are a resource for individuals and families to establish and/or enhance their relationships. Staff facilitate discussions with individuals and families to establish and agree upon shared expectations, which requires a consistent and closely monitored effort by all.

ENVIRONMENTAL

Staff engage with individuals and families in therapeutic services across an array of settings to learn and apply appropriate and healthy ways to process their feelings, emotions, and situations.

Every referral that Community Services staff are assigned to has different needs; therefore, individualized and developmentally appropriate interventions are utilized. The number of staff assigned to each referral is based upon the unique needs of each situation.



Languages Spoken by Staff:

English	Cape Verdean Creole
Spanish	Vietnamese
Haitian Creole	Igbo
Portuguese	Pidgin
Czech	



As of this writing, we are currently working with eighteen DCF area offices; namely the Boston Regional Offices (Dimock Street, Harbor, Hyde Park, and Park Street), Arlington, Brockton, Cambridge, Cape Ann, North Central, South Central, Coastal, Haverhill, Lawrence, Lowell, Lynn, Malden, Worcester West, and Worcester East; and two DDS Offices.

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